

Covid-19 - Checklist for Safe Operations during COVID-19

A) General information

Site	New Cross Gate
Reason for review	<input checked="" type="radio"/> Government directive <input type="radio"/> Company directive
Revision Date	14/05/2020

B) Readiness checklist

1	Managing Risk Objective: To reduce risk to the lowest reasonably practicable level by taking preventative measures, in order of priority.	Status	Explanations if not fully implemented
1.01	Businesses and workplaces should make every reasonable effort to enable working from home as a first option. Where working from home is not possible, workplaces should make every reasonable effort to comply with the social distancing guidelines.	<input checked="" type="radio"/>	
1.02	Further mitigating actions include: <ul style="list-style-type: none"> Increasing the frequency of hand washing and surface cleaning. Keeping the activity time involved as short as possible. Using screens or barriers to separate people from each other. Using back-to-back or side-to-side working (rather than face-to-face) whenever possible. Reducing the number of people each person has contact with by using 'fixed teams or partnering' (so each person works with only a few others). 	<input checked="" type="radio"/>	
1.03	If people must work face-to-face for a sustained period with more than a small group of fixed partners, then a risk assessment of the activity must be carried out. No one is obliged to work in an unsafe work environment.	<input checked="" type="radio"/>	
2	Workers Objective: To protect key workers and those most vulnerable.		Explanations if not fully implemented
2.01	Planning for the minimum number of people needed on site to operate safely and effectively.	<input checked="" type="radio"/>	
2.02	Monitoring the well-being of people who are working from home and helping them stay connected to the rest of the workforce, especially if the majority of their colleagues are on-site.	<input checked="" type="radio"/>	
2.03	Keeping in touch with off-site workers on their working arrangements including their welfare, mental and physical health and personal security.	<input checked="" type="radio"/>	
2.04	Providing equipment for people to work from home safely and effectively, for example, remote access to work systems.	<input checked="" type="radio"/>	
2.05	Providing support for workers around mental health and wellbeing. This could include advice or telephone support.	<input checked="" type="radio"/>	
2.06	Understanding and taking into account the particular circumstances of those with different protected characteristics.	<input checked="" type="radio"/>	
2.07	Involving and communicating appropriately with workers whose protected characteristics might either expose them to a different degree of risk, or might make any steps you are thinking about inappropriate or challenging for them.	<input checked="" type="radio"/>	
2.08	Considering whether you need to put in place any particular measures or adjustments to take account of your duties under the equalities legislation.	<input checked="" type="radio"/>	
2.09	Making reasonable adjustments to avoid disabled workers being put at a disadvantage, and assessing the health and safety risks for new or expectant mothers.	<input checked="" type="radio"/>	
2.10	Making sure that the steps you take do not have an unjustifiable negative impact on some groups compared to others, for example, those with caring responsibilities or those with religious commitments.	<input checked="" type="radio"/>	
3	Social distancing at work Objective: To maintain 2m social distancing wherever possible, including while arriving at and departing from work, while in work, and when travelling between sites.		Explanations if not fully implemented
3.01	Staggering arrival and departure times at work to reduce crowding into and out of the workplace, taking account of the impact on those with protected characteristics.	<input checked="" type="radio"/>	
3.02	Providing additional parking or facilities such as bikerecks to help people walk, run, or cycle to work where possible.	<input checked="" type="radio"/>	site has abundance of parking and bike storage as very small % of staff use public transport anyway and we have also allowed large number of people to work from home which frees up parking
3.03	Limiting passengers in corporate vehicles, for example, work minibuses. This could include leaving seats empty.	<input checked="" type="radio"/>	
3.04	Reducing congestion, for example, by having more entry points to the workplace.	<input checked="" type="radio"/>	due to reduced number of staff required to come to site. Cancellation of site visits, and staggering of start times no requirement to increase entry points as zero congestion.
3.05	Using markings and introducing one-way flow at entry and exit points.	<input checked="" type="radio"/>	markings have been implemented for social distancing. Size of site, layout and number of staff on site make it impractical and not reasonably required to implement one way systems.
3.06	Providing handwashing facilities, or hand sanitiser where not possible, at entry and exit points.	<input checked="" type="radio"/>	
3.07	Providing alternatives to touch-based security devices such as keypads.	<input checked="" type="radio"/>	
3.08	Defining process alternatives for entry/exit points where appropriate, for example, deactivating pass readers at turnstiles in favour of showing a pass to security personnel at a distance.	<input checked="" type="radio"/>	not controlled by BT as TFL site. TFL deem impractical as multiple entry points and insufficient security staff to cover. They also raise the point that it would bring further social interaction between people.
3.09	Reducing movement by discouraging non-essential trips within buildings and sites, for example, restricting access to some areas, encouraging use of radios or telephones, where permitted, and cleaning them between use.	<input checked="" type="radio"/>	included as part of regular briefings meetings have all been moved to the microsoft teams platform
3.10	Reducing job and equipment rotation.	<input checked="" type="radio"/>	
3.11	Introducing more one-way flow through buildings.	<input checked="" type="radio"/>	not possible or practical due to layout of site and number of staff present.
3.12	Reducing maximum occupancy for lifts, providing hand sanitiser for the operation of lifts, and encouraging use of stairs wherever possible.	<input checked="" type="radio"/>	
3.13	Regulating use of high traffic areas including corridors, lifts, turnstiles and walkways to maintain social distancing.	<input checked="" type="radio"/>	
3.14	Providing more storage for workers for clothes and bags.	<input checked="" type="radio"/>	not implemented. What is the value of this to help prevent COVID19
4	Workplaces and workstations Objective: To maintain social distancing between individuals when they are at their workstations.	Status	Explanations if not fully implemented

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4.01	Reviewing layouts, line set-ups or processes to allow people to work further apart from each other.	●	
4.02	Using floor tape or paint to mark areas to help workers keep to a 2m distance.	●	
4.03	Only where it is not possible to move workstations further apart, arranging people to work side by side or facing away from each other rather than face-to-face.	●	
4.04	Only where it is not possible to move workstations further apart, installing screens to separate people from one another.	●	
4.05	Using a consistent pairing system if people have to work in close proximity, for example, during twoperson working, lifting or maintenance activities that cannot be redesigned.	●	
5	Meetings Objective: To reduce transmission due to face-to-face meetings and maintain social distancing in meetings	Status	Explanations if not fully implemented
5.01	Using remote working tools to avoid in-person meetings.	●	
5.02	Only absolutely necessary participants should attend meetings and should maintain 2m separation throughout.	●	
5.03	Avoiding transmission during meetings, for example, from sharing pens and other objects.	●	
5.04	Providing hand sanitiser in meeting rooms.	●	
5.05	Holding meetings outdoors or in well-ventilated rooms whenever possible.	●	
5.06	For areas where regular meetings take place, using floor signage to help people maintain social	●	
6	Common areas	Status	Explanations if not fully implemented
6.01	Staggering break times to reduce pressure on break rooms or places to eat.	●	implemented
6.02	Using safe outside areas for breaks.	●	not possible as TFL site and rules
6.03	Creating additional space by using other parts of the worksite or building that have been freed up by remote working.	●	implemented with staff working from meeting rooms as required.
6.04	Using protective screening for staff in receptions or similar areas.	●	N/A
6.05	Providing packaged meals or similar to avoid opening staff canteens, where possible.	●	N/A no canteen
6.06	Reconfiguring seating and tables to maintain spacing and reduce face-to-face interactions.	●	completed in mess room
6.07	Encouraging staff to stay on-site during working hours, when not possible, maintaining social distancing while off-site.	●	discussed as part of safety discussions. Further requirement?
6.08	Considering use of social distance marking for other common areas such as toilets, showers, lockers and changing rooms and in any other areas where queues typically form.	●	social distancing decals installed
6.09	Regulating use of locker rooms, changing areas and other facility areas to reduce concurrent usage.	●	implemented
6.10	Encouraging storage of personal items and clothing in personal storage spaces, for example, lockers and during shifts.	●	this is the standard approach on site anyways we have not gone any further with it.
7	Accidents, security and other incidents Objective: To prioritise safety during incidents.	Status	Explanations if not fully implemented
7.01	In an emergency, for example, an accident, fire, or break-in, people do not have to stay 2m apart if it would be unsafe.	●	
7.02	People involved in the provision of assistance to others should pay particular attention to sanitation measures immediately afterwards, including washing hands.	●	

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8	Managing your customers, visitors and contractors Objective: To minimise the number of unnecessary visits to factories, plants and warehouses.	Status	Explanations if not fully implemented
8.01	Encouraging visits via remote connection or remote working for visitors where this is an option.	●	
8.02	Limiting the number of visitors at any one time.	●	On a customer site, so TFL critical visitors may still attend site, BT are adhering to travel restrictions and only critical staff coming to site if required
8.03	Determining if schedules for essential services and contractor visits can be revised to reduce interaction and overlap between people, for example, carrying out services at night.	●	adhering to travel restrictions and only critical staff coming to site if required
8.04	Maintaining a record of all visitors, if this is practical.	●	
8.05	Providing clear guidance on social distancing and hygiene to people, for example, inbound delivery drivers or safety critical visitors, on arrival, for example, signage, visual aids, and before arrival, for example, by phone, on the website, by email.	●	
8.06	Establishing host responsibilities relating to COVID-19, providing any necessary training for people who act as hosts for visitors.	●	site regulations briefed out to contractors/visitors
8.07	Reviewing entry and exit routes for visitors and contractors to minimise contact with other people.	●	no alternatives available
8.08	Coordinating and cooperating with other occupiers for those working in facilities shared with other businesses including with landlords and other tenants.	●	regular communications and discussions with TFL
9	Cleaning the workplace Objective: To keep the workplace clean and prevent transmission by touching contaminated surfaces.	Status	Explanations if not fully implemented
9.01	Before reopening: Checking whether you need to service or adjust ventilation systems, for example, so that they do not automatically reduce ventilation levels due to lower than normal occupancy levels.	●	n/a we did not close. TFL maintain air conditioning system. it does not adjust based on occupancy
9.02	Before reopening: Most air conditioning systems do not need adjustment, however where systems serve multiple buildings or you are unsure, advice should be sought from your heating ventilation and air conditioning (HVAC) engineers or advisers.	●	n/a we did not close. TFL maintain air conditioning system. it does not adjust based on occupancy
9.03	Frequent cleaning of work areas and equipment between uses, using your usual cleaning products.	●	
9.04	Frequent cleaning of objects and surfaces that are touched regularly, such as door handles, pump handles and printers, and making sure there are adequate disposal arrangements.	●	
9.05	Clearing workspaces and removing waste and belongings from the work area at the end of a shift.	●	
9.06	If you are cleaning after a known or suspected case of COVID-19 then you refer to the specific guidance.	●	
10	Hygiene – handwashing, sanitation facilities and toilets Objective: To help everyone keep good hygiene through the working day.	Status	Explanations if not fully implemented
10.01	Using signs and posters to build awareness of good handwashing technique, the need to increase handwashing frequency, avoid touching your face and the need to cough or sneeze into a tissue which is binned safely, or into your arm if a tissue is not available.	●	
10.02	Providing regular reminders and signage to maintain hygiene standards.	●	
10.03	Providing hand sanitiser in multiple locations in addition to washrooms.	●	
10.04	Setting clear use and cleaning guidance for toilets to ensure they are kept clean and social distancing is achieved as much as possible.	●	toilet cleaning is the responsibility of TFL not BT. Standards for keeping clean have not changed. Restrictions on number of staff allowed to use to maintain social distancing.
10.05	Enhancing cleaning for busy areas.	●	
10.06	Special care should be taken for cleaning of portable toilets (off-site locations, etc)	●	N/A
10.07	Providing more waste facilities and more frequent rubbish collection.	●	not required as current facilities significantly greater than requirement
10.08	Where possible, providing paper towels as an alternative to hand dryers in handwashing facilities.	●	
10.09	Where shower and changing facilities are required, setting clear use and cleaning guidance for showers, lockers and changing rooms to ensure they are kept clean and clear of personal items and that social distancing is achieved as much as possible.	●	clear guidance on social distancing provided for locker rooms and lockers available to all staff
10.10	Introducing enhanced cleaning of all facilities regularly during the day and at the end of the day.	●	TFL responsibility and implemented
10.11	Where possible, providing paper towels as an alternative to hand dryers in handwashing facilities.	●	paper towels available in all toilets on site already
11	Handling goods, merchandise and other materials, and onsite vehicles Objective: To reduce transmission through contact with objects that come into the workplace and vehicles at the worksite.	Status	Explanations if not fully implemented
11.01	Cleaning procedures for the parts of shared equipment you touch after each use, thinking about equipment, tools and vehicles, for example, pallet trucks and forklift trucks.	●	
11.02	Encouraging increased handwashing and introducing more handwashing facilities for workers handling goods and merchandise or providing hand sanitiser where this is not practical.	●	
11.03	Regular cleaning of vehicles that workers may take home.	●	
11.04	Regular cleaning of reusable delivery boxes.	●	
11.05	Restricting non-business deliveries, for example, personal deliveries to workers.	●	
12	Personal Protective Equipment (PPE) and face coverings	Status	Explanations if not fully implemented
12.01	Where you are already using PPE in your work activity to protect against non-COVID-19 risks, you should continue to do so.	●	
12.02	When wearing a face covering, avoid touching your face or face covering, as you could contaminate them with germs from your hands.	●	
12.03	Change your face covering if it becomes damp or if you've touched it.	●	
12.04	Change and wash your face covering daily.	●	
12.05	If the material is washable, wash in line with manufacturer's instructions. If it's not washable, dispose of it carefully in your usual waste.	●	
13	Workforce management Objective: To change the way work is organised to create distinct groups and reduce the number of contacts each worker has.	Status	Explanations if not fully implemented

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13.01	As far as possible, where people are split into teams or shift groups, fixing these teams or shift groups so that where contact is unavoidable, this happens between the same people.	●
13.02	Identifying areas where people have to directly pass things to each other, for example, job information, spare parts, samples, raw materials, and find ways to remove direct contact, such as through the use of drop-off points or transfer zones.	●

14	Work travel Objective: To avoid unnecessary work travel and keep people safe when they do need to travel between locations.	Status	Explanations if not fully implemented
14.01	Minimising non-essential travel – consider remote options first.	●	
14.02	Minimising the number of people travelling together in any one vehicle, using fixed travel partners, increasing ventilation when possible and avoiding sitting face-to-face.	●	
14.03	Cleaning shared vehicles between shifts or on handover.	●	
14.04	Where workers are required to stay away from their home, centrally logging the stay and making sure any overnight accommodation meets social distancing guidelines.	●	
14.05	Putting in place procedures to minimise person-to-person contact during deliveries to other sites.	●	
14.06	Maintaining consistent pairing where two-person deliveries are required.	●	
14.07	Minimising contact during payments and exchange of documentation, for example, by using electronic payment methods and electronically signed and exchanged documents.	●	

15	Communications and Training Objective: To make sure all workers understand COVID-19 related safety procedures.	Status	Explanations if not fully implemented
15.01	Providing clear, consistent and regular communication to improve understanding and consistency of ways of working.	●	regular GM updates sent out by PK. Conversations held with staff multiple times each week by PM and ops manager who are on site governing that all preventative measures are being adhered to. Also discussed as part of Friday forum
15.02	Engaging with workers and worker representatives through existing communication routes to explain and agree any changes in working arrangements.	●	as per above
15.03	Developing communication and training materials for workers prior to returning to site, especially around new procedures for arrival at work.	●	n/a did not close site all updates briefed
15.04	Ongoing engagement with workers, including through trades unions or employee representative groups to monitor and understand any unforeseen impacts of changes to working environments.	●	staff engaged with via PM and ops manager regularly. Trade union discussions are being carried out at senior levels for standard measures implemented at all sites. Current representative is off on sick leave.
15.05	Awareness and focus on the importance of mental health at times of uncertainty. The government has published guidance on the mental health and wellbeing aspects of coronavirus (COVID-19).	●	all information briefed and passed on to staff
15.06	Using simple, clear messaging to explain guidelines using images and clear language, with consideration of groups for which English may not be their first language.	●	clear comms and signage used
15.07	Using visual communications, for example, whiteboards or signage, to explain changes to production schedules, breakdowns or materials shortages to reduce the need for face-to-face communications.	●	signage implemented
15.08	Communicating approaches and operational procedures to suppliers, customers or trade bodies to help their adoption and to share experience.	●	infor shared with TFL/ARL on a regular basis. BH/MB sharing across wider trade bodies

16	Inbound and outbound goods Objective: To maintain social distancing and avoid surface transmission when goods enter and leave the site, especially in high volume situations, for example, distribution centres, despatch areas.	Status	Explanations if not fully implemented
16.01	Revising pick-up and drop-off collection points, procedures, signage and markings.	●	TFL controlled site no control over access to depot. Discussed with TFL about best practices
16.02	Minimising unnecessary contact at gatehouse security, yard and warehouse. For example, non-contact deliveries where the nature of the product allows for use of electronic prebooking.	●	Non contact deliveries in place. No contract with drivers required to sign for materials etc.
16.03	Considering methods to reduce frequency of deliveries, for example by ordering larger quantities less often.	●	Depot ordered items ordered in bulk where possible
16.04	Where possible and safe, having single workers load or unload vehicles.	●	standard practice
16.05	Where possible, using the same pairs of people for loads where more than one is needed.	●	only 2 staff ever on shift
16.06	Enabling drivers to access welfare facilities when required, consistent with other guidance.	●	drivers not permitted into warehouse
16.07	Encouraging drivers to stay in their vehicles where this does not compromise their safety and existing safe working practice, such as preventing drive-aways.	●	drivers advised to remain in vehicle or socially distant position of safety if requires BT unloading

17	Office environment Objective: That everyone should work from home, unless they cannot work from home.	Status	Explanations if not fully implemented
17.01	Staff should work from home if at all possible	●	
17.02	Providing handwashing facilities, or hand sanitiser where not possible, at entry/exit points and not using touch-based security devices such as keypads.	●	
17.03	where social distancing is not possible move workstations further apart, arranging people to work side by side or facing away from each other rather than face-to-face.	●	
17.04	where working side-by-side is not possible move workstations further apart, using screens to separate people from each other.	●	
17.05	Managing occupancy levels to enable social distancing.	●	
17.06	Avoiding use of hot desks and spaces and, where not possible, for example, call centres or training facilities, cleaning workstations between different occupants including shared equipment.	●	
17.07	Limiting or restricting use of high-touch items and equipment, for example, printers or whiteboards.	●	

Not applicable

○ Not implemented

◐ Partially implemented

● Fully implemented

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Site

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C) Certification

Site Health and Safety

Name Scott Macionis

Date 15/05/2020

Site Manager

Name Darragh McNulty

Date 14/05/2020