

Covid-19 - Checklist for Safe Operations during COVID-19

A) General information

Site	Central Rivers
Reason for review	<input checked="" type="radio"/> Government directive <input type="radio"/> Company directive
Revision Date	14/05/2020

B) Readiness checklist

1	Managing Risk Objective: To reduce risk to the lowest reasonably practicable level by taking preventative measures, in order of priority.	Status	Explanations, especially if not fully implemented
1.01	Businesses and workplaces should make every reasonable effort to enable working from home as a first option. Where working from home is not possible, workplaces should make every reasonable effort to comply with the social distancing guidelines.	●	Daily roster reviews with teams to enable working from home where possible.
1.02	Further mitigating actions include: <ul style="list-style-type: none"> Increasing the frequency of hand washing and surface cleaning. Keeping the activity time involved as short as possible. Using screens or barriers to separate people from each other. Using back-to-back or side-to-side working (rather than face-to-face) whenever possible. Reducing the number of people each person has contact with by using 'fixed teams or partnering' (so each person works with only a few others). 	◐	Screens to be completed by end of June latest - current estimate for delivery and install is 16.6.2020.
1.03	If people must work face-to-face for a sustained period with more than a small group of fixed partners, then a risk assessment of the activity must be carried out. No one is obliged to work in an unsafe work environment.	●	Risk assessment reviews complete for all 2 person + tasks
2	Workers Objective: To protect key workers and those most vulnerable.		Explanations if not fully implemented
2.01	Planning for the minimum number of people needed on site to operate safely and effectively.	●	Daily roster reviews
2.02	Monitoring the well-being of people who are working from home and helping them stay connected to the rest of the workforce, especially if the majority of their colleagues are on-site.	●	Regular Teams calls, including by video, to keep staff having to isolate or work from home engaged.
2.03	Keeping in touch with off-site workers on their working arrangements including their welfare, mental and physical health and personal security.	●	Off-site working lone worker arrangements.
2.04	Providing equipment for people to work from home safely and effectively, for example, remote access to work systems.	●	BT IT provided Office 0365 including Teams. Equipment made available for work from home including IT.
2.05	Providing support for workers around mental health and wellbeing. This could include advice or telephone support.	●	BUPA Support including updated guidance for those who are working from home. Sent to all on and offsite staff via briefing App
2.06	Understanding and taking into account the particular circumstances of those with different protected characteristics.	●	At risk staff reviewed daily.
2.07	Involving and communicating appropriately with workers whose protected characteristics might either expose them to a different degree of risk, or might make any steps you are thinking about inappropriate or challenging for them.	●	Testing made available to everyone at risk and declaring unfit.
2.08	Considering whether you need to put in place any particular measures or adjustments to take account of your duties under the equalities legislation.	●	
2.09	Making reasonable adjustments to avoid disabled workers being put at a disadvantage, and assessing the health and safety risks for new or expectant mothers.	●	
2.10	Making sure that the steps you take do not have an unjustifiable negative impact on some groups compared to others, for example, those with caring responsibilities or those with religious commitments.	●	Examples can be provided where staff with caring responsibilities have been prioritised for, isolated and shielded persons Furloughed to protect themselves and family members
3	Social distancing at work Objective: To maintain 2m social distancing wherever possible, including while arriving at and departing from work, while in work, and when travelling between sites.		Explanations if not fully implemented
3.01	Staggering arrival and departure times at work to reduce crowding into and out of the workplace, taking account of the impact on those with protected characteristics.	●	Minimised staff at work, social distancing measures apply as soon as staff and others arrive at the Depot. Start and finish times staggered based on team workload / requirements
3.02	Providing additional parking or facilities such as bikerecks to help people walk, run, or cycle to work where possible.	●	Large bike rack close to main entrance. Location of depot means operatives travel by car or motorbike to depot, very few come by bike or walk or use public transport due to location
3.03	Limiting passengers in corporate vehicles, for example, work minibuses. This could include leaving seats empty.	●	Corporate vehicles are for 1 x operative only.
3.04	Reducing congestion, for example, by having more entry points to the workplace.	●	Two options for entering and exiting the premises. Workplace flow taken into account for the access and egress points for the depot
3.05	Using markings and introducing one-way flow at entry and exit points.	◐	Review requirement for one way flow at main entrance. Clear markings on entry to the premises.
3.06	Providing handwashing facilities, or hand sanitiser where not possible, at entry and exit points.	●	Sanitising stations at entry and exit points. Handwashing facility in place at Exit points
3.07	Providing alternatives to touch-based security devices such as keypads.	◐	Not security pads but a visitors' book. Being replaced by visitor cards for swiping in and out.
3.08	Defining process alternatives for entry/exit points where appropriate, for example, deactivating pass readers at turnstiles in favour of showing a pass to security personnel at a distance.	●	Parking permits in place for depot staff, working on a system for contract staff / visitors to site
3.09	Reducing movement by discouraging non-essential trips within buildings and sites, for example, restricting access to some areas, encouraging use of radios or telephones, where permitted, and cleaning them between use.	●	Site restrictions in place for non essential trips, cleaning regime between shifts in place for cross contamination concerns.
3.10	Reducing job and equipment rotation.	●	Cohorting maximised via teams and reviewing Mods team interactions with MV work.
3.11	Introducing more one-way flow through buildings.	●	Pedestrian walking routes are sufficiently wide to allow for safe passing.
3.12	Reducing maximum occupancy for lifts, providing hand sanitiser for the operation of lifts, and encouraging use of stairs wherever possible.	●	Lift clearly signed. Sanitiser in place on lower and upper levels and stairs have 2 x meter signage for flow on them
3.13	Regulating use of high traffic areas including corridors, lifts, turnstiles and walkways to maintain social distancing.	●	Clear signage and marking to remind staff and others regarding social distancing.

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3.14	Providing more storage for workers for clothes and bags.	●	Storage capacity sufficient for clothes and bags.
4	Workplaces and workstations Objective: To maintain social distancing between individuals when they are at their workstations.	Status	Explanations if not fully implemented
4.01	Reviewing layouts, line set-ups or processes to allow people to work further apart from each other.	●	MA and core exams optimised for social distancing purposes and risk assessments for 2 man tasks updated in line with social distancing guidelines
4.02	Using floor tape or paint to mark areas to help workers keep to a 2m distance.	●	2 meter standardised labelling in place on both office / reception areas and shop floor
4.03	Only where it is not possible to move workstations further apart, arranging people to work side by side or facing away from each other rather than face-to-face.	●	Social distancing guidelines in place for office staff including desks and meeting rooms, shop floor risk assessments carried out to avoid face-to-face working
4.04	Only where it is not possible to move workstations further apart, installing screens to separate people from one another.	◐	Provision to be put in place for when office staff return to work.
4.05	Using a consistent pairing system if people have to work in close proximity, for example, during twoperson working, lifting or maintenance activities that cannot be redesigned.	●	It is the same small groups of people who very occasionally have to work close together for short periods. Fully risk assessed and controlled.
5	Meetings Objective: To reduce transmission due to face-to-face meetings and maintain social distancing in meetings	Status	Explanations if not fully implemented
5.01	Using remote working tools to avoid in-person meetings.	●	
5.02	Only absolutely necessary participants should attend meetings and should maintain 2m separation throughout.	●	
5.03	Avoiding transmission during meetings, for example, from sharing pens and other objects.	●	
5.04	Providing hand sanitiser in meeting rooms.	●	
5.05	Holding meetings outdoors or in well-ventilated rooms whenever possible.	●	
5.06	For areas where regular meetings take place, using floor signage to help people maintain social	●	
6	Common areas	Status	Explanations if not fully implemented
6.01	Staggering break times to reduce pressure on break rooms or places to eat.	●	
6.02	Using safe outside areas for breaks.	●	Picnic area in place for outside eating at break times
6.03	Creating additional space by using other parts of the worksite or building that have been freed up by remote working.	●	Training room and meeting rooms being used for breaks, priority is staggering the break times for staff so as to not over populate the canteen / cow shed areas.
6.04	Using protective screening for staff in receptions or similar areas.	◐	As above, protective screens on order.
6.05	Providing packaged meals or similar to avoid opening staff canteens, where possible.	●	
6.06	Reconfiguring seating and tables to maintain spacing and reduce face-to-face interactions.	●	
6.07	Encouraging staff to stay on-site during working hours, when not possible, maintaining social distancing while off-site.	●	
6.08	Considering use of social distance marking for other common areas such as toilets, showers, lockers and changing rooms and in any other areas where queues typically form.	●	
6.09	Regulating use of locker rooms, changing areas and other facility areas to reduce concurrent usage.	●	
6.10	Encouraging storage of personal items and clothing in personal storage spaces, for example, lockers and during shifts.	●	
7	Accidents, security and other incidents Objective: To prioritise safety during incidents.	Status	Explanations if not fully implemented
7.01	In an emergency, for example, an accident, fire, or break-in, people do not have to stay 2m apart if it would be unsafe.	●	There is sufficient space in the assembly point areas to separate and face in different directions.
7.02	People involved in the provision of assistance to others should pay particular attention to sanitation measures immediately afterwards, including washing hands.	●	Guidance provided for first aiders.

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8	Managing your customers, visitors and contractors Objective: To minimise the number of unnecessary visits to factories, plants and warehouses.	Status	Explanations if not fully implemented
8.01	Encouraging visits via remote connection or remote working for visitors where this is an option.	●	Visitor access to site has to be approved by senior manager.
8.02	Limiting the number of visitors at any one time.	●	
8.03	Determining if schedules for essential services and contractor visits can be revised to reduce interaction and overlap between people, for example, carrying out services at night.	●	Fogging contractor works at weekends when office staff are out, for example.
8.04	Maintaining a record of all visitors, if this is practical.	🕒	As above, visitor book being replaced by end of May.
8.05	Providing clear guidance on social distancing and hygiene to people, for example, inbound delivery drivers or safety critical visitors, on arrival, for example, signage, visual aids, and before arrival, for example, by phone, on the website, by email.	●	Also self declaration on Site Sentinel
8.06	Establishing host responsibilities relating to COVID-19, providing any necessary training for people who act as hosts for visitors.	●	
8.07	Reviewing entry and exit routes for visitors and contractors to minimise contact with other people.	●	
8.08	Coordinating and cooperating with other occupiers for those working in facilities shared with other businesses including with landlords and other tenants.	●	
9	Cleaning the workplace Objective: To keep the workplace clean and prevent transmission by touching contaminated surfaces.	Status	Explanations if not fully implemented
9.01	Before reopening: Checking whether you need to service or adjust ventilation systems, for example, so that they do not automatically reduce ventilation levels due to lower than normal occupancy levels.	●	Servicing programme in place based on maximum capacity, no reduction in ventilation levels
9.02	Before reopening: Most air conditioning systems do not need adjustment, however where systems serve multiple buildings or you are unsure, advice should be sought from your heating ventilation and air conditioning (HVAC) engineers or advisers.	🕒	Maintenance plan / regime / requirements required for HVAC systems
9.03	Frequent cleaning of work areas and equipment between uses, using your usual cleaning products.	●	Improved cleaning products are being introduced.
9.04	Frequent cleaning of objects and surfaces that are touched regularly, such as door handles, pump handles and printers, and making sure there are adequate disposal arrangements.	●	
9.05	Clearing workspaces and removing waste and belongings from the work area at the end of a shift.	●	
9.06	If you are cleaning after a known or suspected case of COVID-19 then you refer to the specific guidance.	●	Confirmed case protocol issued by HSE and supplemented locally
10	Hygiene – handwashing, sanitation facilities and toilets Objective: To help everyone keep good hygiene through the working day.	Status	Explanations if not fully implemented
10.01	Using signs and posters to build awareness of good handwashing technique, the need to increase handwashing frequency, avoid touching your face and the need to cough or sneeze into a tissue which is binned safely, or into your arm if a tissue is not available.	●	
10.02	Providing regular reminders and signage to maintain hygiene standards.	●	
10.03	Providing hand sanitiser in multiple locations in addition to washrooms.	●	
10.04	Setting clear use and cleaning guidance for toilets to ensure they are kept clean and social distancing is achieved as much as possible.	●	
10.05	Enhancing cleaning for busy areas.	●	
10.06	Special care should be taken for cleaning of portable toilets (off-site locations, etc)	●	Portable toilets on fuel point cleaned in line with depot process, no external BT owned toilets
10.07	Providing more waste facilities and more frequent rubbish collection.	●	Waste facilities in place, one per work station with extra collections daily taking place
10.08	Where possible, providing paper towels as an alternative to hand dryers in handwashing facilities.	🕒	Investigate the requirement for paper towels.
10.09	Where shower and changing facilities are required, setting clear use and cleaning guidance for showers, lockers and changing rooms to ensure they are kept clean and clear of personal items and that social distancing is achieved as much as possible.	●	
10.10	Introducing enhanced cleaning of all facilities regularly during the day and at the end of the day.	●	
11	Handling goods, merchandise and other materials, and onsite vehicles Objective: To reduce transmission through contact with objects that come into the workplace and vehicles at the worksite.	Status	Explanations if not fully implemented
11.01	Cleaning procedures for the parts of shared equipment you touch after each use, thinking about equipment, tools and vehicles, for example, pallet trucks and forklift trucks.	●	
11.02	Encouraging increased handwashing and introducing more handwashing facilities for workers handling goods and merchandise or providing hand sanitiser where this is not practical.	●	
11.03	Regular cleaning of vehicles that workers may take home.	🕒	Single users of vehicles
11.04	Regular cleaning of reusable delivery boxes.	🕒	Materials to establish re-usable boxes
11.05	Restricting non-business deliveries, for example, personal deliveries to workers.	●	
12	Personal Protective Equipment (PPE) and face coverings	Status	Explanations if not fully implemented
12.01	Where you are already using PPE in your work activity to protect against non-COVID-19 risks, you should continue to do so.	●	
12.02	When wearing a face covering, avoid touching your face or face covering, as you could contaminate them with germs from your hands.	●	
12.03	Change your face covering if it becomes damp or if you've touched it.	🕒	Provide brief on face coverings? Some staff have chosen to wear a face covering.
12.04	Change and wash your face covering daily.	🕒	Provide brief on face coverings. Some staff have chosen to wear a face covering.
12.05	If the material is washable, wash in line with manufacturer's instructions. If it's not washable, dispose of it carefully in your usual waste.	🕒	Provide brief on face coverings. Some staff have chosen to wear a face covering.
13	Workforce management Objective: To change the way work is organised to create distinct groups and reduce the number of contacts each worker has.	Status	Explanations if not fully implemented

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13.01	As far as possible, where people are split into teams or shift groups, fixing these teams or shift groups so that where contact is unavoidable, this happens between the same people.	●	
13.02	Identifying areas where people have to directly pass things to each other, for example, job information, spare parts, samples, raw materials, and find ways to remove direct contact, such as through the use of drop-off points or transfer zones.	◐	Review the need for drop-off points or transfer zones.
14	Work travel Objective: To avoid unnecessary work travel and keep people safe when they do need to travel between locations.	Status	Explanations if not fully implemented
14.01	Minimising non-essential travel – consider remote options first.	●	
14.02	Minimising the number of people travelling together in any one vehicle, using fixed travel partners, increasing ventilation when possible and avoiding sitting face-to-face.	●	
14.03	Cleaning shared vehicles between shifts or on handover.	●	Vehicles are role specific so no need to clean between shifts
14.04	Where workers are required to stay away from their home, centrally logging the stay and making sure any overnight accommodation meets social distancing guidelines.	●	No-one stays away from home overnight unless agreed with FM/DM/GM
14.05	Putting in place procedures to minimise person-to-person contact during deliveries to other sites.	●	Delivery / despatch teams working within Government guidelines, sole point of contact on site and managed area for deliveries / despatches
14.06	Maintaining consistent pairing where two-person deliveries are required.	●	We do not deliver packages.
14.07	Minimising contact during payments and exchange of documentation, for example, by using electronic payment methods and electronically signed and exchanged documents.	◐	Documentation managed through minimal contact with Maximo team, Trainmate and briefing carried out via PC and tablet.
15	Communications and Training Objective: To make sure all workers understand COVID-19 related safety procedures.	Status	Explanations if not fully implemented
15.01	Providing clear, consistent and regular communication to improve understanding and consistency of ways of working.	●	
15.02	Engaging with workers and worker representatives through existing communication routes to explain and agree any changes in working arrangements.	●	
15.03	Developing communication and training materials for workers prior to returning to site, especially around new procedures for arrival at work.	●	Briefing app in place for all communications, proven to work with people who have been off
15.04	Ongoing engagement with workers, including through trades unions or employee representative groups to monitor and understand any unforeseen impacts of changes to working environments.	●	
15.05	Awareness and focus on the importance of mental health at times of uncertainty. The government has published guidance on the mental health and wellbeing aspects of coronavirus (COVID-19).	●	
15.06	Using simple, clear messaging to explain guidelines using images and clear language, with consideration of groups for which English may not be their first language.	●	
15.07	Using visual communications, for example, whiteboards or signage, to explain changes to production schedules, breakdowns or materials shortages to reduce the need for face-to-face communications.	◐	Review need for visual comms, e.g. more information on screens in canteen, to reduce the need for verbal comms.
15.08	Communicating approaches and operational procedures to suppliers, customers or trade bodies to help their adoption and to share experience.	●	
16	Inbound and outbound goods Objective: To maintain social distancing and avoid surface transmission when goods enter and leave the site, especially in high volume situations, for example, distribution centres, despatch areas.	Status	Explanations if not fully implemented
16.01	Revising pick-up and drop-off collection points, procedures, signage and markings.	●	
16.02	Minimising unnecessary contact at gatehouse security, yard and warehouse. For example, non-contact deliveries where the nature of the product allows for use of electronic prebooking.	●	
16.03	Considering methods to reduce frequency of deliveries, for example by ordering larger quantities less often.	●	
16.04	Where possible and safe, having single workers load or unload vehicles.	●	
16.05	Where possible, using the same pairs of people for loads where more than one is needed.	●	
16.06	Enabling drivers to access welfare facilities when required, consistent with other guidance.	●	
16.07	Encouraging drivers to stay in their vehicles where this does not compromise their safety and existing safe working practice, such as preventing drive-aways.	●	
17	Office environment Objective: That everyone should work from home, unless they cannot work from home.	Status	Explanations if not fully implemented
17.01	Staff should work from home if at all possible	●	
17.02	Providing handwashing facilities, or hand sanitiser where not possible, at entry/exit points and not using touch-based security devices such as keypads.	●	
17.03	where social distancing is not possible move workstations further apart, arranging people to work side by side or facing away from each other rather than face-to-face.	●	
17.04	where working side-by-side is not possible move workstations further apart, using screens to separate people from each other.	◐	Need to review desk working in the main office, larger screens
17.05	Managing occupancy levels to enable social distancing.	●	
17.06	Avoiding use of hot desks and spaces and, where not possible, for example, call centres or training facilities, cleaning workstations between different occupants including shared equipment.	●	
17.07	Limiting or restricting use of high-touch items and equipment, for example, printers or whiteboards.	◐	Signage on printers to restrict usage and encourage users to wipe down printers etc after each use.
			Not applicable
		○	Not implemented
		◐	Partially implemented

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Site	Central Rivers
	<input checked="" type="radio"/> Fully implemented

C) Certification

Site Health and Safety	Name	Graham Twigg
	Date	13.5.2020.

Site Manager	Name	John Steeples
	Date	14/05/2020